

Booking and Cancellation Policy

RATES

IN PERSON (in your home, doorman residents & referrals only)

Single Class: \$100

5-Class Pack: \$450 (10% discount)

*expired in 30days

10-Class Pack: \$850 (15% discount)

*expired in 60day

ONLINE

Single Class: \$85

5-Class Pack: \$382.50 (10% discount)

*expired in 30days

10-Class Pack: \$722.5 (15% discount)

*expired in 60day

IN STUDIO (Manhattan, NY)

\$100/hr + rental fee

Outside of Manhattan+\$3.75/per mile travel fee

in your local studio or home (friend referral/doorman residencies only)

Classes & packages are transferable i.e. if you decide to stop your training, you can gift your package to another student at no extra fee.

SCHEDULING PAYMENTS & CANCELLATION POLICY

Scheduling 1+ week in advance is highly recommended.

Scheduling less than 1 week is occasionally available and subject to the policy below.

Payment is due at the time of scheduling. Your session is not confirmed and subject to change until payment is made via

Zelle steph.londono@gmail.com

<https://venmo.com/u/triplethreatsteph>

[https://cash.app/\\$triplethreatsteph](https://cash.app/$triplethreatsteph)

Cancelation

less than 72 hour notice no refund

+72 hour notice can be rescheduled at no fee.

no shows (for 30 min free zoom) NO FREE RESCHEDULING

pick whats best for you! LETS GET TO YOUR GOALS TODAY!

Send us an email with

a brief description of your goals

if you prefer zoom or in person and
your general availability

EMAIL urbanyoganyc@gmail.com

I understand that Urban Yoga NYC operates on a scheduled hourly appointment basis for private training sessions. Therefore, when cancelling an appointment, I am required to provide MORE than 72 hour notice, for which no additional levy shall be incurred. However, if I cancel a session LESS than 72 hours to the scheduled time, I shall be charged in full for that training session, while my trainer will utilize that time in working on my fitness program. I understand that I'm entitled to a one-time cancellation fee waiver due to emergencies only, whereby I can cancel a session in less than 72 hours, at no additional charge.

Should my personal trainer/instructor cancel a session with less than 72 hour prior notice, I shall be entitled to one free session upon rescheduling. I understand that the free session must be redeemed within 7 days of cancelling the previous one or shall be forfeited.

However, should my personal trainer/instructor cancel a session with MORE than 72 hour notice, I shall be entitled to no free session, but the training session

shall be rescheduled within 7 days to ensure consistency and progress in my dance/yoga/fitness program.

I have read and completely understand these terms, and by sending payment my session is confirmed and subject to all written above.

Check out @urbanyoganyc on instagram
for more fitness videos

[https://www.instagram.com/urbanyoganyc?
igsh=eGxtNjFkNXBuaGd1&utm_source=qr](https://www.instagram.com/urbanyoganyc?igsh=eGxtNjFkNXBuaGd1&utm_source=qr)

Google https://maps.app.goo.gl/F2ov4g3eGjdiLH3T8?g_st=ic

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